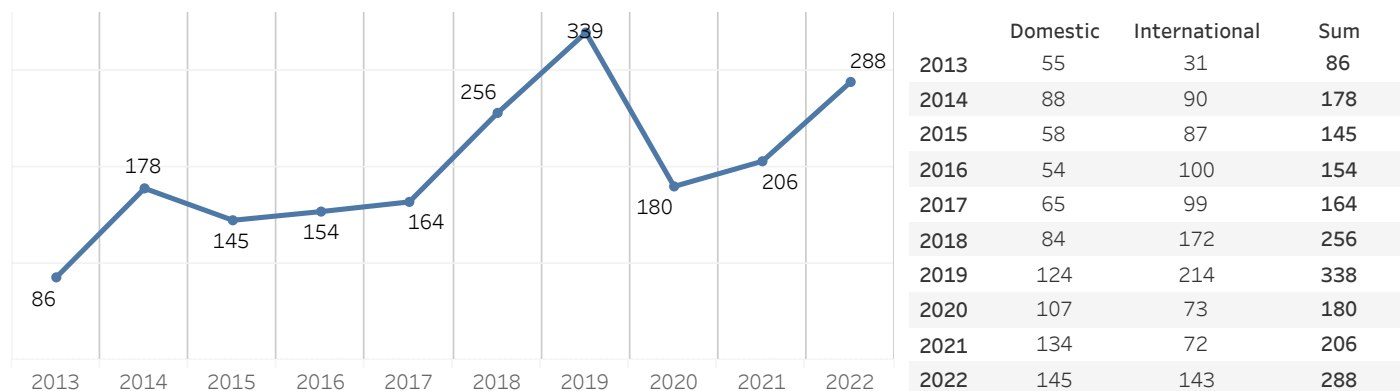


Unruly PAX - 10-year period

Incompliance with instruction, physical assault or other irregular pax behaviour on board an aircraft



Departure top 20

ENGM (OSL) : Oslo/Gardermoen	411
ESSA (ARN) : Stockholm/Arlanda	220
EKCH (CPH) : Kobenhavn/Kastrup	165
ENBR (BGO) : Bergen/Flesland	98
ENVA (TRD) : Trondheim/Vaernes	62
ENZV (SVG) : Stavanger/Sola	59
ENTC (TOS) : Tromso/Langnes	53
ESGG (GOT) : Göteborg/Landvetter	36
GCLP (LPA) : Las Palmas/Gran Canaria	36
LEMG (AGP) : Malaga	31
EGLL (LHR) : London/Heathrow	26
KEWR (EWR) [EWR] Newark Nj/Newark Liberty Intl	26
ENBO (BOO) : Bodo	24
LEAL (ALC) : Alicante	24
ENCN (KRS) : Kristiansand/Kjevik	23
KLAX (LAX) [LAX] Los Angeles Ca/Los Angeles Intl	21
KORD (ORD) [ORD] Chicago Il/Chicago Ohare Intl	21
LFPG (CDG) : Paris Charles-De-Gaulle	19
EFHK (HEL) : Helsinki-Vantaa	18

Destination top 20

ENGM (OSL) : Oslo/Gardermoen	280
ESSA (ARN) : Stockholm/Arlanda	241
EKCH (CPH) : Kobenhavn/Kastrup	182
ENBR (BGO) : Bergen/Flesland	100
ENTC (TOS) : Tromso/Langnes	51
ENZV (SVG) : Stavanger/Sola	43
ENBO (BOO) : Bodo	39
ENVA (TRD) : Trondheim/Vaernes	38
GCLP (LPA) : Las Palmas/Gran Canaria	32
LEMG (AGP) : Malaga	32
EGLL (LHR) : London/Heathrow	28
EHAM (AMS) : Amsterdam/Schiphol	26
LEAL (ALC) : Alicante	26
KEWR (EWR) [EWR] Newark Nj/Newark Liberty Intl	25
ESGG (GOT) : Göteborg/Landvetter	22
KLAX (LAX) [LAX] Los Angeles Ca/Los Angeles Intl	22
LFPG (CDG) : Paris Charles-De-Gaulle	22
ENTO (TRF) : Torp	21
ENCN (KRS) : Kristiansand/Kjevik	19

Phase of flight

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Approach	2	6	9	10	8	15	10	8	5	5
En route	41	92	71	97	82	154	191	81	94	168
Landing		1			2	3	4	1	2	6
Manoeuvring				1	1		2	1		
Standing	27	56	46	32	47	60	86	47	74	80
Take-off		5	2			5	2	3	2	3
Taxi	7	9	12	8	9	10	23	15	7	22
Unknown	1		1		7	8	19	19	19	2
Not Applicable									1	

Type of unruly behaviour

	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
Difficult/Unruly Passenger	78	146	121	130	123	220	275	163	192	261
Drunk Passenger				15	54	74	109	76	65	85
Smoking in Cabin/Toilet	7	34	24	18	20	35	36	6	5	18
Unauthorised Use of Mobile Devices and PEDs	1			2	3	1	8	8	5	9