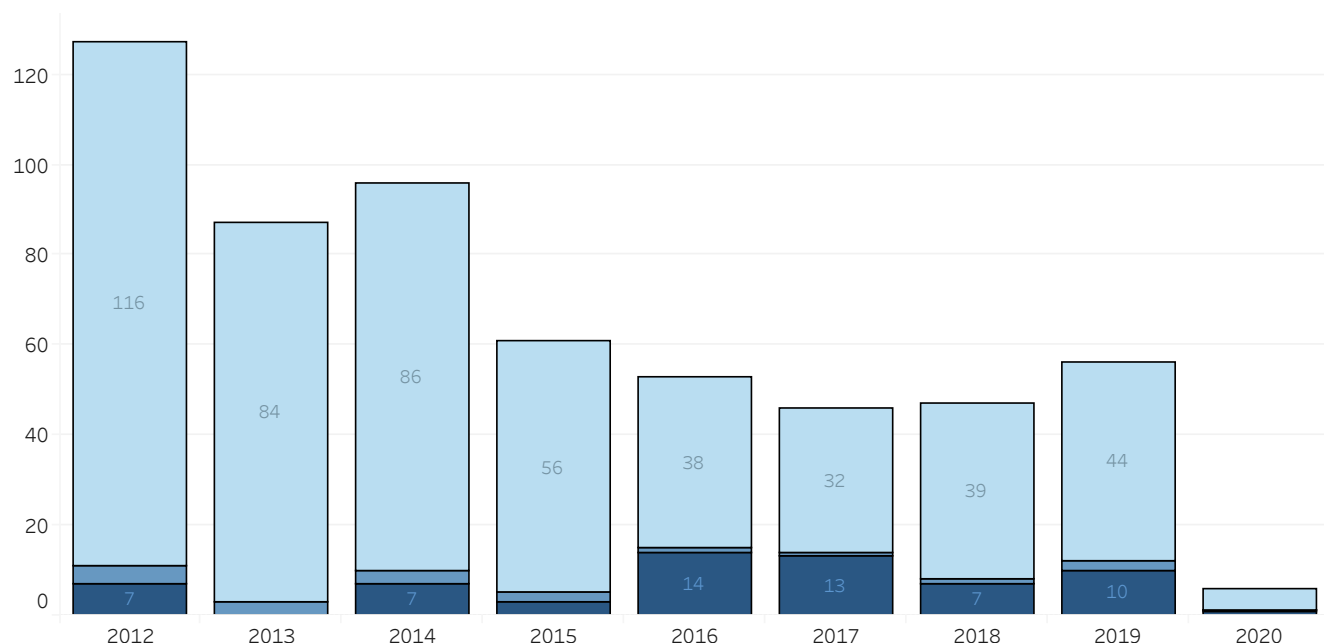


Injuries

Injuries to all persons due to all reasons sustained during the flight, boarding or de-boarding of the aircraft. This does not include medical issues not directly related to the flight

■ Total minor injuries
 ■ Total serious injuries
 ■ Total fatal injuries



Number of injuries by operation type

| | | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|--------------------------------------|---------|------|------|------|------|------|------|------|------|------|
| Commercial Air Transport | Minor | 5 | 1 | | | | | | | |
| | Fatal | | | 5 | | 13 | 8 | | | |
| | Minor | 109 | 82 | 82 | 53 | 35 | 27 | 33 | 37 | 3 |
| | Serious | 1 | 2 | 1 | | 1 | | 1 | 0 | |
| Nationally Regulated Operations | Fatal | | | | | | | | 3 | |
| | Fatal | 5 | | 3 | 3 | 1 | 5 | 7 | 3 | 2 |
| | Minor | 5 | 1 | 1 | 1 | 3 | 2 | 4 | 4 | |
| | Serious | | | | | | 3 | | 2 | |
| Specialised Operations (Aerial Work) | Fatal | 2 | | | | | | | 6 | |
| | Minor | | | 2 | 2 | | 3 | 2 | 1 | 1 |
| | Serious | | 1 | 2 | 2 | | | | | |
| Unknown | Minor | | | | | | | 2 | | |

Number of injuries by aircraft category

| | | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|------------|------------------------|------|------|------|------|------|------|------|------|------|
| Fixed Wing | | 1 | 1 | | | | | | | |
| | | | | | | | | 1 | | |
| | Aeroplane | 120 | 84 | 85 | 54 | 37 | 31 | 38 | 40 | 3 |
| | Sailplane (Glider) | | | | 1 | | | | 2 | |
| | Ultralight/ Microlight | | | 2 | 2 | 1 | | 4 | | 2 |
| Rotorcraft | Gyroplane | | | | | | | 1 | | |
| | Helicopter | 6 | 2 | 9 | 4 | 15 | 15 | 4 | 14 | 1 |

Number of injuries by operation type

All injuries sorted by event type

| | | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 |
|--|----------------------|------|------|------|------|------|------|------|------|------|
| Medical/Incapacitation - Cabin Crew | Consequential Events | 12 | 46 | 38 | 20 | 13 | 1 | 1 | 2 | 1 |
| Injuries due to Other Sources | Consequential Events | 44 | 8 | 11 | 6 | 3 | 1 | 9 | 11 | 1 |
| Injuries due to Turbulence | Consequential Events | 20 | 7 | 8 | 9 | 8 | 10 | 10 | 19 | |
| Turbulence Encounter | Operational | 1 | 2 | 3 | 10 | 3 | 11 | 18 | 17 | 2 |
| Landing - Hard | Operational | 7 | 6 | 11 | 3 | 6 | 2 | 3 | | |
| Cabin Safety | Operational | 7 | 4 | 8 | 2 | | 2 | 3 | 0 | |
| Passenger Carry-On Baggage | Operational | 7 | 8 | 1 | 3 | 2 | | | | |
| Medical/Incapacitation - Passenger | Consequential Events | 3 | | 4 | 2 | | | | 3 | |
| Illness/Injury | Personnel | | | | | 2 | 6 | 3 | 4 | |
| Injuries due to Aircraft Component/s | Consequential Events | 6 | 1 | 4 | | 1 | 2 | | | |
| Medical and Injury | Consequential Events | 2 | 4 | 3 | | 1 | 1 | 1 | 1 | |
| Aircraft Crash/Impact Damage | Consequential Events | | | | | 14 | 4 | 8 | 8 | 1 |
| Crew Induced Manoeuvre | Operational | 0 | | | 1 | 1 | 4 | 3 | 2 | |
| Difficult/Unruly Passenger | Operational | 3 | 1 | 2 | 1 | 1 | | | | |
| Interference by Lasers/Beamer | Operational | 2 | | 2 | 2 | | 2 | | | |
| Injuries due to Hoist/Sling Operations | Consequential Events | | 1 | 2 | 2 | | | 1 | 1 | |
| Other Ground handling services | Operational | 2 | 8 | | 1 | | | | | |
| Flight Delay | Consequential Events | | 1 | 1 | 1 | | 2 | 2 | | |
| Injuries due to Propeller/Jet Blast | Consequential Events | 2 | | | 1 | 1 | 1 | 1 | | |
| Action Performed Incorrectly | Personnel | | | | | | 2 | 6 | | |